



# Sensitive Surface Remover

For the quick, safe and non damaging removal of GRAFFITI, GREASE and GRIME from 'Sensitive Surfaces'

## Product Data Sheet

Product Code: WB002

Issued: August 8, 2016

### PRODUCT DESCRIPTION

Sensitive Surface Remover (SSR) has been designed as a 'brush on wipe off' type product for the removal of graffiti, grease and grime from painted and other sensitive surfaces without damage.

It is designed to remove spray can paints, felt pen and wax crayon markers water and oil based staining pens, overspray, grease, grime and scuff marks from painted and coated surfaces such as painted walls, powder coat, stainless steel, aluminum, vinyl fences, signage, clear acrylic, plastics, windows, playground equipment and many more.



### FEATURES & BENEFITS

- Versatile multi use product for removing graffiti and other marks from paintwork.
- Fast acting penetrating formula encapsulates and suspends graffiti and other marks so you can wipe away easily without smearing / smudging or re-depositing into coated surface.
- Brush on / wipe off or spray and agitate with soft bristled brush or scourer.
- Pleasant smelling and non toxic.
- Safe and effective to use on most smooth surfaces.
- Biodegradable
- Cleans and disinfects (kills) staphylococcus, streptococcus, E. coli and salmonella



### INSTRUCTIONS FOR USE

#### Removing Graffiti and marks from Painted and Coated Surfaces

Experience has shown that the best technique in using this product, is as follows:

1. Pour a small quantity of the remover into a small plastic bucket.
2. Choosing a small area of graffiti, apply the remover to the graffiti using a nylon brush.
3. Agitate the graffiti with the brush as if you were writing with it. You can use a white soft scourer if suitable or if there is no risk of abrasion.
4. Wipe the dissolved graffiti away by using a DAMP toweling cloth.

Keep your cloths clean by rinsing often and turning the cloth over as you wipe the dissolved graffiti away. (Hold your cloth under the brush as you agitate the graffiti, to avoid the remover running down the surface).

Feltpens will almost certainly dissolve immediately, but wax crayons may take a little longer. Spray can paints will require even further agitation and longer dwell times.



Brush on



Agitate



Wipe away



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Try to work in small areas at a time no bigger than the size of your hand.

If the area you are cleaning is becoming very dirty with the dissolved graffiti, and by wiping it is not leaving the area clean, then your remover has become too contaminated with ink/dyes. Pour out the dirty remover into another container (for less important use later) and quickly repeat the above method using fresh remover and a clean damp cloth. For this very reason it is best to work with small amounts of remover at any one time.

Do not worry if every marker stain is not removed. Any remaining 'shadows' will be easily removed with FELTPEN FADEOUT (FPFO). See example below.



Remove with SSR



Brush on FPFO



Wipe away with damp cloth

## TIPS FOR EFFECTIVE USE OF SENSITIVE SURFACE REMOVER

**TIP 1** SSR may not appear to work immediately on some spraycan paints, suggesting a threatened failure. Sometimes several minutes dwell time is required before the paint "crinkles", so be patient. We find the use of a white soft Scotch-Brite scourer agitated on the graffiti as the product is applied breaks through the glossy hard paint more easily. Only use light agitation, as the purpose is to break the film of the paint rather than scour the paint off, risking a "scratched" finish on the surface.



**TIP 2** A small amount of BARE BRICK, STONE AND MASONRY REMOVER (BBSM) can be added to SSR to increase the effectiveness and speed of the removal of some stubborn spray can paints on painted surfaces. This can be especially helpful in cold weather if SS appears to be a little slow. Work quickly, and on small areas at a time, to avoid any damage to the underlying surface. The use of a Scotch-Brite scourer is definitely of help in this instance to increase the removal speed.



Brush on new mix



Agitate with brush



Wipe away with damp cloth

FOR EXPERT TECHNICAL ADVICE ON YOUR REMOVAL JOB, PLEASE CALL 1-818-247-2555 OR EMAIL SALES@GRAFFITIREMOVALINC.COM

## SAFETY ISSUES

While SSR is very safe to use in comparison to most graffiti removal products, the intended use for the product is stripping paint, waxes and oils from building surfaces and is thus can be more aggressive on skin and eyes than normal every day cleaners.

Flammable liquid: Keep away from heat, hot surfaces, sparks, open flames and other ignition sources.

Wear gloves and protective glasses to avoid eye and skin contact. Use in well-ventilated areas.



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### LIMITATIONS

SSR is designed for smooth surfaces and may not be suitable for soft furnishings.

Vinyl siding and some plastics can occasionally be vulnerable to damage.

### CAUTION

Before commencing any large scale use, always test first in an inconspicuous area. This product is designed to remove all types of markers and stains, and may have an unpredictable or even damaging result on certain man-made or stained surfaces. If necessary wait for surface to dry to ensure perfect results.

### COVERAGE GUIDELINES

1 gallon will remove up to approx. 2000 sq ft of typical graffiti tags.

Exact coverage varies depending on type of stain and the porosity of surface material.

### TEMPERATURE USAGE

Expect considerably slower reaction times in weather below 40° F / 5°C.

### TECHNICAL DATA

#### Composition

SSR is a premium blend of natural alcohols and citrus oils designed to dissolve and suspend graffiti and other marks so they can be wiped away with a damp towelling cloth.

#### Properties

Color: Pink or clear liquid.

Odor: Citrus odor.

PH: 7.8

Storage: Store in a cold dry place away from heat or flames.

Shelf Life: 5 years or longer in unopened container.

Precaution: Flammable.

DOT Markings: UN1993, Flammable liquid, n.o.s.,(Terpene Hydrocarbon, Ethyl Alcohol), 3, PG III

### ENVIRONMENTAL CARE

SSR is BIODEGRADABLE and conforms to all statutory environmental requirements for graffiti removal including VOC limits. Designed to be fast, effective and non damaging to paintwork and other smooth surfaces.

See SDS for further information.

### CONTACT MANUFACTURER

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